

Moodle enrollments are synchronized with Banner. In most cases, therefore, it is not necessary for you to add or remove students in Moodle. To combine enrollments from multiple CRN's, follow [these instructions](#).

In special circumstances, you may wish to add a user to your Moodle course site. For example:

- You would like a student with an "Incomplete" to complete coursework in your current Moodle course.
- You wish to give immediate access to a student who is wait-listed.
- Your teaching assistant needs to add content or enter grades.
- Another instructor would like to participate in your course or view your course content.

! If you enroll a wait-listed student in Moodle, be sure to check your official class roster to verify that the student has formally registered for the class (see related note below). Being able to access the course and attend class may lull the student into a false sense of having registered and lead to problems when final grades are submitted.

You can add users to a course as follows:

1. Click on the **Participants** link in the navigation panel on the left.
2. Click on **Enroll users**.
3. Enter the person's name in the **search field** shown below left.
4. Click on the user's name and enter another, if needed.
5. Choose the appropriate role (student, non-editing teacher, etc.) from the **Assign role** pull-down menu.
6. Click on **Enroll users**.

The screenshot shows the 'Participants' page with the following annotations:

- A red callout bubble points to the gear icon: "Access group functions and enrollment methods."
- A blue callout bubble points to the 'Enroll users' button: "Add a user."
- A green callout bubble points to the 'Active' status in the table: "Check enrollment status (Banner vs. manual)."

Select	First name / Last name	ID number	Roles	Groups	Last access to course	Status
<input type="checkbox"/>	[Profile Icon]		Student	No groups	Never	Active
<input type="checkbox"/>	[Profile Icon]		Student	No groups	Never	Active

The screenshot shows the 'Enrollment options' form with the following fields:

- Select users: No selection
- Search: [Search field]
- Assign role: Student
- Show more...
- Buttons: Enroll users, Cancel

The screenshot shows the 'Enrollment options' form with the role dropdown menu open:

- Select users: Student One
- Assign role: student (dropdown menu open)
- Dropdown options: Test Student, Student8 Eight, Student5 Five, Student4 Four, Student7 Seven
- Show more...
- Buttons: Enroll users, Cancel

Trouble-Shooting & Special Cases

For assistance in any of these situations, please contact the Center for Instructional Support.

Wait-Listed Students

As explained above, enrolling a wait-listed student in your course can create a false sense of security in the student and lead to serious problems down the road. Reports that identify manually enrolled users are generated periodically so that the Registrar's office can verify student enrollment status. If you enroll a wait-listed student who does formally enroll, please take a moment to remove the manual enrollment by opening the **Enrolled users** page and clicking on the trash can associated with the manual enrollment. Your assistance will be greatly appreciated!

Name Not Found

Not being able to find a user usually has one of two causes: the user is already enrolled in the course (perhaps with a different name than you expected) or the name you are searching for doesn't exactly match the person's user name.

Solution: Check the list of enrolled users again to make sure the person's name doesn't already appear in the list. If you still don't find it, open the **Enroll users** link again and try searching on part of the user's name instead of all of it.

Multiple Users with the Same Name, Part 1

If more than one user has the same name, check the 940- ID number displayed next to the user name.

Multiple Users with the Same Name, Part 2

Sometimes we end up with two students with the same display name enrolled in our class. Beyond requesting that they use a photo or avatar as a profile image, you can distinguish between the two by checking their 940- ID numbers.

Guest Users

To enroll a user who does not have an SOU account, contact the Center for Instructional Support and provide the person's name and email address.

Teaching Assistants

There are two roles established for TA's in Moodle: *Full* and *Limited*. Full TA's have the same rights as the instructor, while Limited TA's cannot access quizzes, use the gradebook, or add users, but can otherwise do everything else an instructor can do.

Librarians

It's now possible to enroll your subject matter librarian in your Moodle course and grant them limited editing rights. With this role, librarians can easily access your course materials. They also have the ability to add a limited selection of resources and activities to your course so they can share resources with your students directly.

Bulk Enrollments

The Center for Instructional Support is happy to upload batches of users to program and club courses in Moodle. Please provide a .xls or .csv file with users' first and last names, SOU email addresses, ID numbers, and the name of the course in which you'd like to have them enrolled.

Self-Enrollment

And speaking of program and club courses, it's also possible to set up a course for self-enrollment. You can make self-enrollment open to anyone or set an enrollment key to regulate who can enroll. Contact the Center for Instructional Support for assistance.