

## ***Application FAQ's 2020-2021***

✓ **I have submitted my application what happens now?**

We cannot process your application for services until you are admitted to SOU and have registered for classes. If you are a new student, you should attend one of the Raider Registration events to register for classes. If you have not yet registered for Raider Registration you can do so by going to: <https://sou.edu/admissions/enroll/raider-registration/> when we have confirmed your registration we will process your application to confirm that you meet the eligibility requirements and have an academic need that requires services.

✓ **When will I know if I got accepted into the program?**

***We process applications starting in August for the following academic year. We will contact you via your SOU email with next steps.*** If you meet the eligibility and academic need requirements of the program we will invite you for an informal interview. After this interview you will hear within FIVE working days if you have been accepted into the program.

✓ **What if I decide I don't want to be part of Success at Southern/TRIO-SSS?**

The interview process is a great time to express your concerns, ask questions, and learn about the program. If at that time, or in the future, you decide that TRIO-SSS is not something you want to pursue just let us know. If in the future, you feel you would like to be a part of TRIO-SSS you can always apply again!

✓ **I applied but have not heard from Success at Southern/TRIO-SSS**

***We will contact you via your SOU email, please check your SOU email and make sure your filter is set to accept our emails.*** If you have checked your email and not heard from us by Mid-August 2020 (or within seven working days during term time) you should contact us via phone at (541) 552-6062 to confirm we received your application.

✓ **What if I am not accepted?**

If you are not accepted into the program, we will advise you of other options where you can seek similar help through other SOU departments.

**For more information, contact us:**

**Email: [success@sou.edu](mailto:success@sou.edu) Phone: (541) 552-6062**

**[www.sou.edu/success](http://www.sou.edu/success)**

**Stevenson Union Room 125C  
1250 Siskiyou Blvd  
Ashland, OR 97520**